



# MUKALYA PRIVATE GAME RESERVE

## INTERNATIONAL RATES

### 1ST DECEMBER 2023 - 30TH NOVEMBER 2024

#### INTERNATIONAL ALL INCLUSIVE RATE MIN TWO NIGHT STAY

1ST DECEMBER 2023 - 30TH NOVEMBER 2024

#### UNITS

EXECUTIVE ROOM No. 1 (NON SMOKING) Queen Bed Indoor Shower Outdoor Bath & Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	1	US\$800 per person per night sharing US\$1,400 per night (single occupancy)
EXECUTIVE ROOM No.4* (NON SMOKING) Super King Bed Indoor Bath & Shower Upstairs Room (2.5m patio with outdoor bath) (Sleeps 2) (Option of adding 1-2 extra single bed for kids 4-11 see child rate)	1	US\$800 per person per night sharing US\$1,400 per night (single occupancy) US\$400 per night (child rate based on 2 adults staying in room).
EXECUTIVE ROOM No. 8&9* (NON SMOKING) King or Twin Extra Length Indoor Bath & Shower Private Plunge Pool (Sleeps 2) (Option of adding 1-2 extra single bed for kids 4-11 see child rate)	2	US\$700 per person per night sharing US\$1,225 per night (single occupancy) US\$350 per night (child rate based on 2 adults staying in room).
DELUXE PLUS ROOM No.7 (NON SMOKING) King or Twin Indoor Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	1	US\$600 per person per night sharing US\$1,050 per night (single occupancy)
DELUXE ROOM No. 2&3 (NON SMOKING) King or Twin Indoor Shower Outdoor Bath or Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	2	US\$600 per person per night sharing US\$1,050 per night (single occupancy)
DELUXE FAMILY TWO ROOM (NON SMOKING) No. 5&6 Connected By Outdoor Patio King or Twin Indoor Shower (Sleeps 4 in two separate rooms) (NO EXTRA BEDS ALLOWED)	1	US\$500 per person per night sharing US\$875 per night (single occupancy)

The above are RACK rates and subject to change without prior notice

Note children 0 - 3yrs stay free, 4yrs - 11yrs are charged at 50% of adult sharing rate, 12yrs+ full adult rate applies

An additional bed or two in Room 4, 8 or 9 will be charged at the single supplement rate

(Kindly note we only have x4 extra single beds available)

Single supplement rates are available at 75% of the double occupancy rate per night

Rates are per person per night and inclusive of:

- Accommodation (NON SMOKING)
- Three Meals & Snacks on Activities
- Wireless internet available in Main Area
- Selected Local Beverages
- Tea, Coffee, & Cordial Juices

Rates exclude:

- All Beverages (unless selected local beverages)
- SPA Treatments (unless stated)
- Transfers to & from Mukalya
- Private Activities

- Two Activities Per Night of Stay: 2hr Game Drive, 2hr Safari Walk, 2hr Standard Boat Cruise, 1hr Canoe Trip, Hike to Hot Spring
- Use of bicycles
- Sauna During Selected Hours (06:00 - 08:00 & 18:00 - 20:00).
- Charged Activities
- Kosher Meals
- Electricity (lodge operates 100% on solar power & gas geysers or fire heated boilers)
- Breakages.

#### PRIVATE ACTIVITIES:

If you would require a private activity kindly note that they will be billed at their respective prices.

Private activities are subject to occupancy levels at Mukalya and will only be confirmed at the lodge.

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## TERMS & CONDITIONS

### Booking and Payment Terms:

- A commitment fee of 50% of the total amount of the booking is required to confirm a booking.
- All provisional bookings will be held for a period of 24 hrs, thereafter release should payment not be received.
- This commitment fee is refundable until 30 days prior to travel.
- Please note that bank charges are not included in the invoice value and should not be deducted from payment.
- Balance of payment due 30 days prior to arrival and will remain your responsibility until the full amount of the invoice is received by our offices.
- Late payment of deposits or balance payments will result in bookings becoming subject to reconfirmation and may result in cancellation.
- Confirmation of Third Party Services: Reservations for additional services that have been made on behalf of the client, can only be confirmed upon receipt of payment in full for such services. The terms and conditions, booking and cancellation policies of the third party service provider apply.

### Confirmation of Booking:

- Once a booking has been confirmed by the client in writing, our cancellation policy will apply.

### Cancellation Policy:

- Cancellation of a booking must be in writing to [reservations@mukalya.co.zm](mailto:reservations@mukalya.co.zm) and is subject to the following cancellation fees:
  - 31 days prior to arrival = full invoiced amount will be refund less 5% administration fee.
  - 21 Days - 30 Days -50% of full invoiced amount refunded
  - Cancellation within 21 days, no refund will be made.
  - COVID-19 related travel restrictions = Fully refundable (Only if Governments enforce border closure i.e If Zambia are open but the US shuts borders.
- Service charge of 15% of booking value will be charged on postponement or move of booking, no refund on early departures or none arrivals.
- Refunds for third-party amounts will only be refundable to the extent that we receive refunds from the third-party provider. Excluding bank charges.

### Currency:

- Services are invoiced and payable in United States Dollars. Zambian residents may pay in Zambian Kwacha. For payment in Zambian Kwacha, receipts of payment will be credited to the booking in USD at the rate of exchange of the receiving bank on date of receipt.

### Remittances:

- Copies of all remittance advice must be forwarded to our reservations manager via email [reservations@mukalya.co.zm](mailto:reservations@mukalya.co.zm) and not WhatsApp.

### KINDLY NOTE:

- FULL BOARD CLIENTS it is strictly prohibited for anyone to bring their own food & beverages on to the property, into the rooms and or into the lodge premises.
- Lodge is strictly NON SMOKING.
- Check In time: 14hrs
- Departure time:10hrs
- Early Arrival / Late Departure charged @\$25.00 per hour per room authorised at the discretion of management.
- As a reserve, respect for each others privacy must be upheld, playing of music, singing or shouting is not permitted.
- Please note that all rates are subject to availability & change without prior notice.